

want to return or exchange your clogs? no problem!

Please fill out this form and return with your clogs back to our office. We are always happy to help you!

Important information, please read first:

1. If you ordered from **Amazon.com**, please go to amazon.com/returns and follow the instructions.

2. If you ordered from **Sandgrensclogs.com** or **Etsy.com**, please use this form and follow the directions below.

How to return your clogs:

1. Wrap the clogs/boots appropriately; you may use the wrapping paper that the clogs/boots arrived in. If you need to use additional wrapping to protect your items you can use other wrapping paper such as paper towels. Never use newspapers, it will leave marks on the leather!

2. A good way to further enhance the protection of the clogs/boots is to add wrapping in the bottom of the shoebox and at the top over the clogs before sealing the shoebox.

3. Put the wrapped clogs/boots and this Return & Exchange Form in the shoebox. Make sure you use appropriate tape when sealing the shoebox. Tape all closures and edges that can be opened.

4. You may ship the clogs/boots back to us at the following addresses with the courier of your convenience.

**Clogs damaged during return shipping due to improper packaging may not be accepted for returns or exchanges. The item should be returned in their original packaging. Please avoid damaging the original packaging by returning the clogs and shoebox double-boxed.*

The shipping address for United States, Canada and Non-EU international customers:

Sandgrens LLC
810 Russell Palmer Rd, Ste B
Kingwood, TX 77339
USA

The shipping address for EU customers:

Sandgrens Toffeln AB
Ugglebo 613
388 99 Påråd
Sweden

If you do not know the information you need to complete this form, please refer to your order confirmation. You can also contact us via info@sandgrensclogs.com or call us at 1-800-245-0187.

Exchange & Return form

Please attach this form with your exchange and fill out the information marked with *.

* Today's date:

* Order received on:

* Name:

* Order number:

* Telephone:

* Email address:

* How can we help you?

Exchange

Return

* Please state the reason for your return or exchange:

Clog too narrow

Don't like the appearance, please specify:

Clog too wide

Uncomfortable, please specify:

Clog too short

Clog is defect, please specify:

Clog too long

If other, please specify:

* Did you measure your feet and compared the measurements to our size guide?

Yes

No

I would like to exchange my clogs/boots for following:

Style:

Color:

Size: